

Supervisors Guide to Peer Support



Instructor Information:

Sandy Murillo is the Staff Development Officer for Peer Support Services Education & Training Team with Riverside University Health System Behavioral Health. she graduated with a Bachelor's Degree from the University of California Riverside in 2010. Hired by RUHS in 2011

Instructor(s): Sandy Murillo

Course Description:

This workshop will review the supervision expectations as they pertain to peer support in addition to reviewing the historical implementation of the law in training requirements. In addition, this workshop will review the roles of Peer Support Specialists across county programing. Lastly reviewing some common challenges as supervisors.

Date: February 11, 2025

Time: 8:00am – 5:00pm

Location: 2085 Rustin Ave Riverside Ca 92507 Entrance 1 Conference center

RUHS-BH Staff - Please register for this course via COR at
<http://corlearning.sumtotal.host>

All other interested partners, please visit www.rcdmh.org/wet

This course is not approved for Continuing Education Units

If you need a reasonable accommodation/alternative format for this training event, please contact the Rustin Conference Center at (951) 955-7270 at least fourteen business days (14) prior to the course date.

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Instructor Information:

Sandy Murillo is the Staff Development Officer for Peer Support Services Education & Training Team with Riverside University Health System Behavioral Health. She has been providing peer support services for 13 years for RUHS. Her recovery started early. Diagnosed with Schizoaffective at the age of 21 and given conservatorship for almost 5 years, She began MH services that included therapy, medication and socialization from the County of Riverside and non-profit organizations. Empowered by fellow peers and BH staff to go back to school she graduated with a Bachelor's Degree from University of California Riverside in 2010. Hired by RUHS in 2011, She utilized the same empathy given to her all those years ago to assist in her services. Working with Children's Treatment Services, Transitional Age Youth and First Episode Psychosis consumers has led her passion and path to continue working in Peer Support Services training other peers to achieve the success she have enjoyed.

Audience: Staff who supervise Peer Support Peers.

Level of presentation: Introductory –this is a new topic for audience

Seat #: 20

Location: 2085 Rustin Ave Riverside Ca 92507
Entrance 1 Conference center

This is an ADA compliant course. If you require accommodations, please contact the Rustin Conference Center at (951) 955-7270 fourteen days (14) prior to the course date.

Educational Goals:

- Participants will gain a better understanding of peer support specialist roles as they pertain across county programming.

Learning Objectives:

- Participants will be able identify supervisory role in supporting a Peer Support.
- Participants will accurately describe history of peer support.
- Participants will identify success strategies in partnership with Sr. Peer Support Specialist.

Course outline:

- History of Peer Support

- Medi-Cal Peer Support Certification
- Peer Support Roles & Duties
- Strategies for Successful Partnerships with Senior PSSs
- Senior PSS Roles & Duties
- Understanding the Practice of Peer Support
- Strategies for Successful Recruitments of New PSSs
- Wellness at Work & Turnover Prevention
- Addressing Challenges

*****This course does not offer continuing education units/credits/hours*****

Requesting Certificates of Participation: Participants interested in receiving a certificate of participation should contact Germeen Armanious via email at G.Armanious@ruhealth.org. Please include the following information in your email request: full name and title of training. For in-person courses, certificates will be issued immediately after the completion of the course. For distance learning courses, certificates will be issued via email or by mail within five (5) business days after the completion of the course and receipt of required documentation.

Attendance Policy: Participants who arrive to the course after the scheduled start time may not be admitted. To receive continuing education credit for a course, participants must attend the entire scheduled time. Participants who arrive late, leave early or return late from lunch/breaks will not receive continuing education credit. To receive credit, participants cannot miss more than 15 minutes total of instruction. **There is no partial credit issued.**

Enrollment/Registration Policy: RUHS-BH Staff should register for this course via COR Learning Management System (<http://corlearning.rc-hr.com/>). The enrollment deadline is three (3) calendar days prior to the course start date (excluding holidays and weekends). All other interested partners, please visit www.rcdmh.org/wet

Cancellation and Refund Policy: Registration must be cancelled on or before three (3) calendar days prior to the course start date (excludes holidays and weekends). Riverside University Health System-Behavioral Health does not currently charge fees for continuing education courses or activities sponsored by our agency. Therefore, no refund policy or procedure is currently in affect.

Grievances: Please contact Workforce Education and Training at 951-955-7270 for questions or concerns about this activity or facilities, or to request a copy of our grievance policy and procedures. Riverside University Health System-Behavioral Health follows all applicable local, state, and federal standards, including the Americans with Disabilities Act of 1990 (ADA), 42 U.S.C. §§ 12101-12213 (2008).